



Intercultural Encounters: The Fundamentals of Intercultural Communication, 5th Edition

Donald W. Klopff

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***Intercultural Encounters* provides a brief, but broad introduction to the fundamentals of intercultural communication.**

This book combines theory and knowledge from different disciplines to help prepare the reader to interact successfully with people who think, feel, and behave differently than they do. Brief commentaries from noted scholars in the field, exercises, activities, and discussion questions provide the reader with an opportunity to develop communication skills in today's increasingly diverse world.



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