



Clinical Accountability in Long-Term Care: Six Strategies to Build a Culture of Commitment

HCPro, Inc., Eileen L. Dohmann, RN, BSN, MBA, NEA-BC

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You're only six steps away from building a culture of accountability!

An accountable staff is an empowered staff.

Clinical Accountability in Long-Term Care: Six Strategies to Build a Culture of Commitment will teach directors of nursing, charge nurses, and staff educators proven strategies to empower staff members to take more ownership and responsibility in their jobs. Quantifying an intangible concept such as accountability can be difficult, but the author reveals the successful six-step plan that she uses with her own staff to achieve measurable results.

This manual provides helpful tools to set expectations for behavior and standards of practice. A key training resource for both new and experienced managers, it is perfect for directors, administrators, managers, and staff educators.

Clinical Accountability in Long-Term Care will help you:

- Set expectations to hold staff accountable in a variety of situations
- Practice accountability individually and within multidisciplinary work relationships
- Use active listening and assertive speaking
- Recognize and change noncommitments to commitments
- Differentiate between the terms "responsibility" and "accountability"
- Assess the level of accountability of managers and supervisors

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